

STIHL Retail Finance Process

DEALER SET-UP

- Dealer sends in completed Dealer Profile Form via email to: » sales@westernequipmentfinance.com
- Western Equipment Finance (WEF) will have dealer set up for funding within a couple of hours »
- NOTE: If dealer has worked with WEF in the past, there is no need to submit another Dealer » Profile unless funding information has changed

CREDIT APPLICATION

- Customer or dealer submits credit application to WEF online or via email or fax: »
 - westernequipmentfinance.com/stihl/apply + Online:
 - + Email: applications@westernequipmentfinance.com
 - (800) 215-6799 + Fax:
- Credit decision is communicated to the dealer and/or customer (approx. 60 90 minutes) »
- Additional information will be requested for larger transactions and initial declines »
- » Western Finance Solutions may provide additional financing options to applicants who do not qualify for standard programs

APPROVED APPLICATION

- Dealer sends WEF an equipment quote or invoice »
- WEF sends finance documents to the customer and/or dealer via **DocuSign**, email, or fax » (DocuSign is preferred)
 - + To utilize **DocuSign**, WEF will need a driver's license as well as a direct email address and cell phone number for each signer
 - + The dealer may be copied on **DocuSign** notifications upon request
- Approvals are valid for 120 days, and rates lock in for 60 days from the date of approval »

SIGNED DOCUMENTS RECEIVED

- WEF notifies the dealer and requests the final invoice including applicable serial number(s) »
- Dealer sends WEF the final invoice »
- WEF completes the verbal verification with customer via phone »
- Dealer is funded within 24 hours of receiving all necessary documentation and verbal verification » with the customer

YOUR WESTERN TEAM

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